



P: 0508 885599 | F: 09 5204163 | E: info@fastconnect.co.nz

W: www.fastconnect.co.nz

Agent Code: 1212Z

Fast Connect Reference Number:

Whether you're moving house or just looking to change service providers, we can arrange all your utility connections and more in just ONE EASY STEP - and it's FREE!

Let Fast Connect arrange to close your power, gas and phone accounts and get everything connected at your new address. We'll also arrange internet, Sky, insurance, lawn mowing and cleaning services at the same time.

We will tell you about current promotions like free broadband, discounts offered and use companies that will not charge you a bond for electricity or gas.

Dr Mr Mrs Miss Ms

First Name: _____ Last Name: _____

Licence/Passport No: _____ Issued in: _____ country

DOB: ____/____/____ eMail: _____

Hm Ph: _____ Wk Ph: _____ Mob Ph: _____

New Property Address: _____

Suburb: _____ City/Region: _____ Post Code: _____

Connection Date: ____/____/____ Renting: Owned:

Utility Connections/Services Required:

Electricity Gas Telephone Broadband Sky TV Insurance Cleaning

Declaration:

I consent to Fast Connect to arrange for the connection of the nominated home services and to providing information contained in this application to the service providers. I agree that neither Fast Connect nor the Agent accepts liability for loss caused by delay in, or failure to connect/disconnect or provide the nominated services. I acknowledge that the terms and conditions of the service provider bind me and that after hours connections may incur additional service fees from the service providers. The service will be activated according to the applicable regulations, service provider time frames and terms & conditions where I have agreed to use the chosen service provider.

Note: While the Fast Connect service is free, standard service provider connection fees and charges still apply. You pay NO extra charges as a result of using the Fast Connect service. Connection of your utilities will only be initiated once a representative has discussed your connection with you and obtained your consent to the terms and conditions of the relevant utility service provider(s).

Signature: _____ Date: ____/____/____

PLEASE COMPLETE THIS FORM AND FAX TO **09 5204163** OR **CALL FREE 0508 885599**
FAST CONNECT WILL CONTACT YOU PRIOR TO ANY CONNECTIONS BEING MADE



Agent: _____

**FAST CONNECT
TERMS AND CONDITIONS**

**Agent Code:
12122**

1. Fast Connect provide an application lodgement service only. The Applicant(s) is/are solely responsible for all fees, charges and tariff payments in respect to connections, account establishments, bonds and usage to all services providers.
 2. Fast Connect have no responsibility for the performance of the service providers in regard to connections, charges or supply, including delays and discontinuity of supply.
 3. The Applicant(s) acknowledge(s) that the service provider will supply under their standard conditions of supply as amended from time to time. Charges may include a security bond, connection fee, account establishment fee, usage charges, callout and installation fees and other charges as applicable from time to time.
 4. Fast Connect will provide the applicant with the service providers' latest terms and conditions. It is the Applicant's responsibility to be familiar with these.
 5. Fast Connect make no warranty as to the cost competitiveness or suitability of any service provider services for the Applicant(s)' use.
 6. In the event connections to service providers are cancelled the Applicant(s) remain(s) responsible for all payments to service providers incurred between connection and cancellation.
 7. The Applicant(s) acknowledges that Fast Connect and /or the distributor of this form i.e. "The Agent" may receive a fee from the nominated service providers for arranging connections.
 8. "Fast Connect hereby limits the amount of its liability in the case where the goods or services are not of a kind ordinarily acquired for personal, domestic or household use, at Fast Connects option, to:
 - (a) in the case of goods, any one or more of the following:
 - (i) the replacement of the goods or the supply of equivalent goods;
 - (ii) the repair of the goods;
 - (iii) the payment of the cost of replacing the goods or of acquiring equivalent goods;
 - (iv) the payment of the cost of having the goods repaired; or
 - (b) in the case of services:
 - (i) the supplying of the services again; or
 - (ii) the payment of the cost of having the services supplied again.
- Subject to the above, under no circumstances will Fast Connect be liable for any economic or non-economic loss or damage to persons or property of any nature as a result, whether direct or indirect, of any defect, deficiency or discrepancy in goods, materials or services supplied by Fast Connect or any delay in delivery of the goods, materials or services. It is the Applicant(s)' sole responsibility to ensure that the goods, materials or services supplied are sufficient and suitable for the purposes of the Applicant(s)."
9. The Applicant(s) specifically authorise(s) Fast Connect to pass on all details provided by the customer normally required by the service provider for the purpose of arranging supply.
 10. Where Fast Connect arrange a telephone connection(s) the Applicant(s) specifically authorise(s) Fast Connect to advise the nominated service provider(s) and distributor of this form of the connected service number(s) except where a silent listing is arranged.
 11. The Applicant(s) hereby agree(s) to all providers arranged by Fast Connect on the Applicant(s)' behalf conducting a credit check to assess the Applicant(s)' credit worthiness.
 12. Any provision of this agreement which benefits a third party is deemed to be for the benefit of that party and enforceable under the Contracts (Privity) Act 1982.

FAST CONNECT PRIVACY POLICY

To provide application lodgement services to our customers (you) it is necessary to collect certain information about you. You may choose not to supply some or all of the information requested by Fast Connect (us/we), however this may prevent us providing part or all of our services to you. In collecting, storing and dealing with information about you Fast Connect comply with all current privacy legislation. Compliance is based on the following principles:

1. Information is requested from yourself or your authorised representative for the purpose of lodging applications on your behalf for services/supply with service providers nominated by you. All information collected is necessary to provide services/supply by Fast Connect and nominated providers. Information is not used by Fast Connect for any other purpose.
2. Information is disclosed only to those providers nominated by you and to third party distributors where the Fast Connect service was introduced to you by a third party distributor. Such distributors include the managing agent of your rental property, associated real estate or relocation agent, conveyancer or the agent nominated by the applicant(s). Information is not passed to any other third party(s).
3. Information collected from you is assumed to be accurate when it is provided by you. No information collected is of a nature that will unreasonably intrude on your personal affairs.
4. All records about you are stored via electronic medium. This includes computer database records and electronic images of forms. All recorded paper information is securely destroyed once transformed to electronic media. Access to temporary paper information and more permanent electronic records is restricted to staff necessary to process your applications and supervising management all of whom are trained to and undertake to adhere to this privacy policy. Electronic database records are password protected and transmitted to authorised third parties via e-mail.
5. You are entitled to view the information kept about you by requesting Fast Connect forward you a copy of all records kept about you. Such requests should be made in writing to :